## Survey Software: Ask, Analyze, Improve

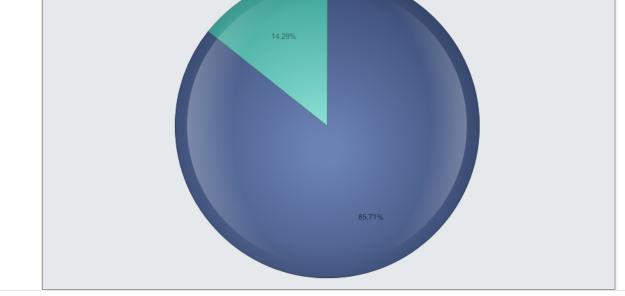
Survey Creation, Deployment, & Analysis Tools for Businesses

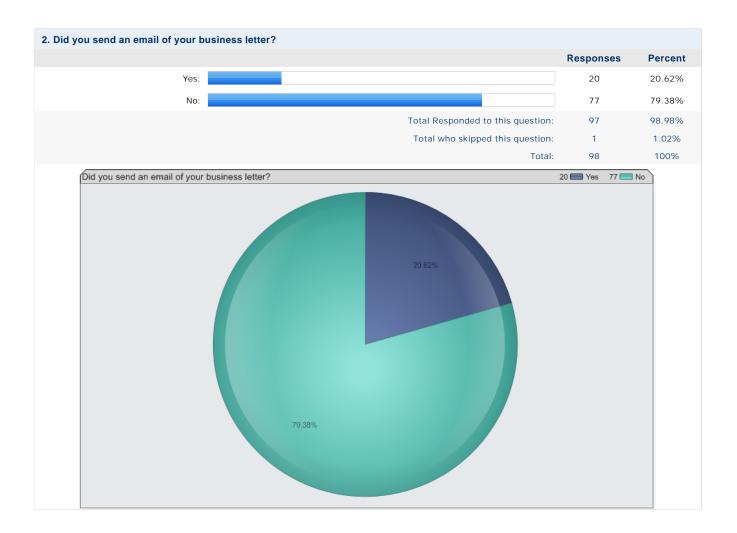
## Survey: Business Letter/Email

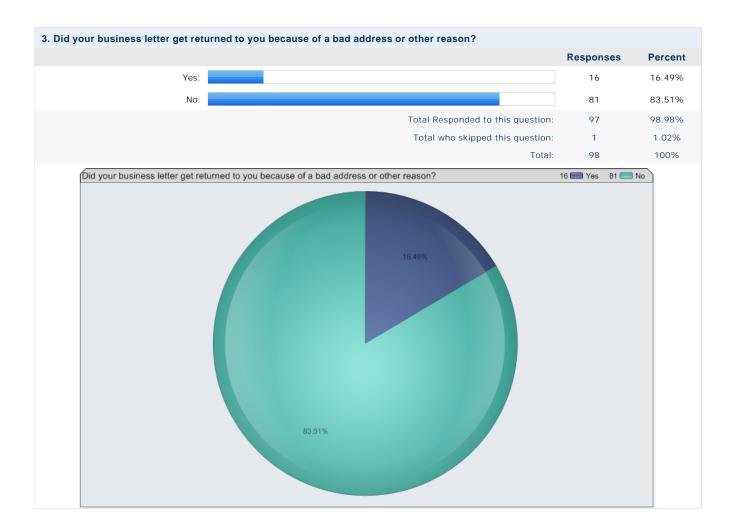
## **Report: Default Report**

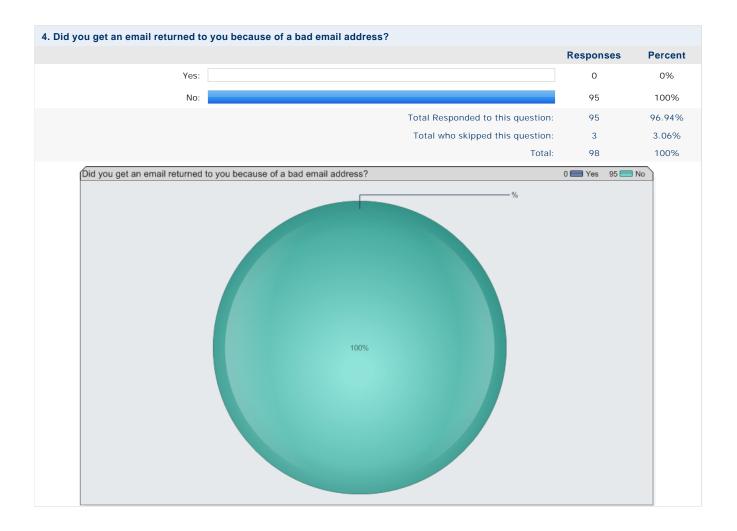
| Survey Status |            | Respondent Statistics |    | Points Summary                           |
|---------------|------------|-----------------------|----|--|
| Status:       | Live       | Total Responses:      | 98 | No Points Questions used in this survey. |
| Deploy Date:  | 01/27/2011 | Completes:            | 96 |  |
| Closed Date:  |            | Partials:             | 2  |  |
|               |            |                       |    |  |
|               |            |                       |    |  |
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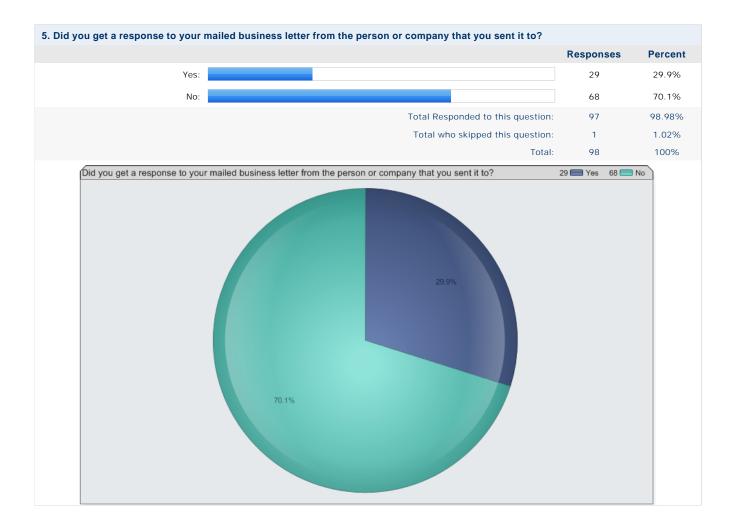


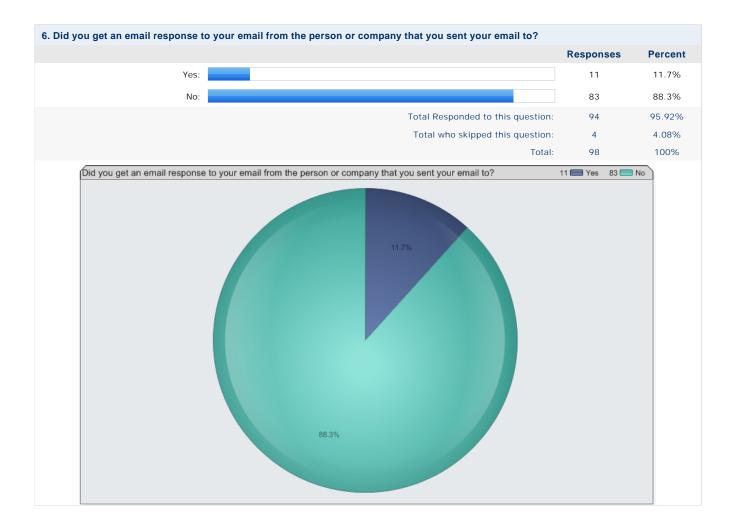












#### 7. If you received anything besides a business letter in your business letter response, what was it? Percent Responses Responses: 60 100% Total Responded to this question: 61.22% 60 38.78% Total who skipped this question: 38 Total: 98 100%

## Graph/Chart function not relevant for this question type.

| 7. If you received anything besides a business letter in your business letter response, what was it? |  |  |
|--|--|--|
| Response   | Response Text  |  |
| 1  | coupons  |  |
| 2  | A free small Frosty At Wendys  |  |
| 3  | cupons   |  |
| 4  | i didnt get a letter back.   |  |
| 5  | i haven't got any thang back   |  |
| 6  | nothing  |  |
| 7  | i recived stickers!!!  |  |
| 8  | i got nothen   |  |
| 9  | I had no response from the company   |  |
| 10   | I didn`t get anything back.  |  |
| 11   | Stickers   |  |
| 12   | I received a pamphlet on how the Hershey company makes their chocolate.  |  |
| 13   | i recieved a pencil of the company   |  |
| 14   | I received a cupon for one medium frosty from wendy's  |  |
| 15   | nothing  |  |
| 16   | Nothing  |  |
| 17   | none   |  |
| 18   | i didnt recieve anything back.   |  |
| 19   | I didn't recieve anything back. Not even the letter.   |  |
| 20   | N/A  |  |
| 21   | an aoutograph of tony hawk and stickers but it came to my house.   |  |
| 22   | N/A  |  |
| 23   | nothing  |  |
| 24   | well i don't know i hope to get a business letter back from the compiny  |  |
| 25   | I did not recive a business letter back to me  |  |
| 26   | I didnt even get a response yet. If i did It was never given too me. If I did get a reply it would have been old cart wheels for the Wilmington collage sweet hearts so the can win this years bed race in the Greek games. I would like to get a reply so I can help them win. It would mean the world to them if i did something like that to them. So till then I gusse I will just wait for the response to see if I can get the wheels and help with their accoplishment. |  |
| 27   | In my business letter I wrote to J.K. Rowling, the author of Harry Potter. I got back a letter from the company saying J.K. Rowling was working on other books right now and wouldn't continue the Harry Potter series. I got back a picture of J.K. Rowling and a long letter.  |  |
| 28   | I would of probabley get a sighned picture   |  |
| 29   | i wrote to mcdonalds and they sent me a letter back and a mcdonalds pen  |  |
| 30   | i didn't recieve anything  |  |
| 31   | I didn't get anything back yet.  |  |
| 32   | Nothing Besides The Letter   |  |
| 33   | I didnt get anything back yet.   |  |
| 34   | No, I did not get anything back.   |  |
| 35   | nothing  |  |
| 36   | A gift card  |  |
| 37   | nothingi recieved nothing  |  |
| 38   | I did not receive anthing but an email   |  |

| 39 | it was a t shirt from dc company   |
|----|--|
| 40 | Nothing  |
| 41 | i did receive a picture of ozzy osbourne   |
| 42 | I did not receive anything back.   |
| 43 | nope.  |
| 44 | I didn't receive anything. I think that is partly because i sent my business letter to an NFL football player makign me chance of getting a letter back. |
| 45 | nothing  |
| 46 | nope   |
| 47 | I didn't receive anything back.  |
| 48 | stickers and a element handbook.   |
| 49 | i didnt get one back   |
| 50 | I didn't get anything else back.   |
| 51 | I recieved nothing   |
| 52 | They thanked me for writing and sent me a coupon.  |
| 53 | gum  |
| 54 | I did not receive anything.  |
| 55 | no i didnt get a reply: (  |
| 56 | I did not reciev anything from that company.   |
| 57 | nothing  |
| 58 | i didnt send it cuz i ran out of time and i was gone most of the week that we wrote it so i did not get anything back.                                   |
| 59 | I didn't get anything back from when i sent my business letter.  |
| 60 | no i have not got any thing yet  |

# 8. From your experience with business letter writing, what is your opinion of communicating your ideas via email and traditional stamped mail?

|                                   | Responses | Percent |
|-----------------------------------|-----------|---------|
| Responses:                        | 86        | 100%    |
| Total Responded to this question: | 86        | 87.76%  |
| Total who skipped this question:  | 12        | 12.24%  |
| Total:                            | 98        | 100%    |

### Graph/Chart function not relevant for this question type.

| 1        | r experience with business letter writing, what is your opinion of communicating your ideas via email and traditional stamped mail?  |
|----------|--|
| Response | Response Text  |
| 1        | I think the best way to contact someone is to send an email since it's fast and effective. Sadly, letter writing is going out of fashion.  |
| 2        | mail   |
| 3        | I think you can send mail both ways i think email is better though   |
| 4        | didnt find a e-mail address for subway. so i didnt send one.   |
| 5        | its great  |
| 6        | emails nice, but i like traditional mail better  |
| 7        | i say the email is better be cause you get the email qicker  |
| 8        | I think I liked the sending it through mail because although it may have been wrong address you have more of a chance for them to recieve it. Then if you sent it in an email there is a lot of chances that it didn't get there because the computer might have had problem.  |
| 9        | I think that writing a bussniess letter and then sending it by email would be easyer because one it would get there faster and two you wouldnt have to look up there adress and mabey getting it worng or not being able to send it because of a wrong adress and then not get a respons.  |
| 10       | I think that the best way to communicate is from email or a letter from the person who you wrote to. I say that because Email is a little bit faster than a letter because you get the letter like 2 weeks after you send the letter.  |
| 11       | I think its a good idea.   |
| 12       | I think that stamped mail is better has an address right NOW because every one but email is faster but not everyone has an email address   |
| 13       | I think that email is really fun and it is way faster to send than a handwritten letter sent in the mail.  |
| 14       | stamped mail stincks i did not get enething back   |
| 15       | I think there both a like and there both very easy it might be better if u send a stamped letter way u can be sure that it would get to them   |
| 16       | No and yes no because they send things extra if you mail them, yes because it is quicker.  |
| 17       | email is good because you dont have to talk face to face or they dont have to see your handwritting, stamped mail is good because the peoploe will no they had time to write you who they are writting to.   |
| 18       | I think emailing is less expensive but tradional is fun.   |
| 19       | idk  |
| 20       | i thin it a good way to communicate  |
| 21       | Email is faster and gets to you, and around easier. Unlike letters you have to buy stamps and ,mail it out and yu will have to wait and see if it even got to them then you have to wait for a response.   |
| 22       | I like email more then stamped mail. If I had to use stamped mail I would prefer just a letter, and not a business letter. I like being friendly more then strick and serious. But I do know that in the future I will have to be more serious with my career.   |
| 23       | I like email better because it just a fast and easy way to do work. Writing everything down by hand just takes up more time. I would like the person who I sent my letter to thought to write my back by stamped mail though and not by email.   |
| 24       | i like letters better because you mite forget your password and wont get it  |
| 25       | I love to send letters to people!! I think taking the time to send a letter to a person really can mean somthing to them. And it shows you really mean buisness. On the other hand, I dont like to send e-mails. I really dont think they make you look serious about what your saying. Also because I dont like to have to rely on my computer for a responce. I would much rather trust other people, than a piece of equipment.   |
| 26       | its ok   |
| 27       | Depending on who the reciever is and how quick you would like a reply, I think that regular mail might be the best way. Because most people do not check their email each day but they do get their mail. They would most likely recieve regular mail first but would be more likely to answer a email because it is quick and easy and does not cost anything. Even though there are many pros and cons about this subject I personally believe that it will depend on how quickly you would like to recieve a repl |
| 28       | From me using email I thought it was great because if I was at home sick i could send my teacher my project or even a email. Also i like email because you could email your friends if you wanted to.  |
| 29       | im confused with this question.  |
| 30       | I think it is a good idea. It is really easy to do, and its more entertaining, too. People are always on the computer and doing things online, so this is a good way to communicate with other people online. Also, its a lot faster to send an email rather than traditional  |

|    | response, and it can take a long time just o have a conversation with somebody.   |
|----|---|
| 31 | i think that a business letter are so boring why don't wright with p #2 pencil  |
| 32 | Sending email is more easy than sending a letter. Its alot quicker because when you mail something it takes forever. Sometimes your email can mess up and delete important things so sometimes its just easyer to send a letter in the mail. You would spend more money to send a letter through the mail. Mostly because you have to buy stamps, paper. Where as when you email someone you do not have to spend any of your money to do this. Bussiness letters are easy to write but sometimes the adress messesup |
| 33 | It is better because with stamping a letter you hav to buy the stamps go to post office then send it off in the mail. With email you can simply type what your going to say and press send.   |
| 34 | I think writig a business letter and traditional stamped mail is a lot better then e-mailing a business letter. Thank for giving me this wonderful survey over business letters.  |
| 35 | i dont know   |
| 36 | My opinion of sharing ideas in a bussness letter is to give ideas. Like someone in my class told a bussness that they should consider bringing bak old ceareal. I asked for something to help others. Even though what I asked for might not have been that big but it would mean something to people. Im happy that I didnt send an email because it would be a hassel for me to cheack it and find it.  |
| 37 | i do not like writing letters   |
| 38 | I think that both ways have their advantages. It just depends on the situation and what you are more comfortable with.  |
| 39 | I like writing real letters. I think stamped letters are better than email. I like the traditional stamped letters because I like the idea of getting a letter from someone else and I like seeing different peoples hand writing. Though writing letters is slower than email I like it better.  |
| 40 | My opinion of communicating this way is I like this becuase you may not want to call them or if their long distance then this is a good way to communicate becuase if they are to busy to talk then they are just going to write a quick letter back.   |
| 41 | i dont like it at all   |
| 42 | I dont really have a opinon   |
| 43 | my expirence was good with the buisness it was easy to both since we have been doing this since 3rd grade. so i had a very good expirnce doing the buisness letter.   |
| 44 | its probably a better and faster way soo yes it might   |
| 45 | i say to send it in the mail rather than email  |
| 46 | I think it is better to use via email becuase it is more advanced and it is much easier. It can't get lost and you can recieve it much easier and faster.   |
| 47 | I like it because, they send back letters and tell you about your question and stuff.   |
| 48 | I think writing is easy. But maybe via email would be eaiser.   |
| 49 | id rather use email because its faster  |
| 50 | I really liked it I thought it was pretty cool.   |
| 51 | i like to share my ideas some times   |
| 52 | In my opinion a tadition letter is a good way to send a long distance letter. But in the 21st centuary an email is very eficiant and helpful.   |
| 53 | I think that it worked effectivly and good. I also believe that i would use this to communitcate in the future, because i got a good response and it was very polite.   |
| 54 | I like both of them but I like email a little bit better because it's easier and i rather type than write.  |
| 55 | I think that email is faster and easier than mail a letter.   |
| 56 | I do not like email I like writing I would like email if we didnt have to do it on the netbooks.  |
| 57 | I think Email is better than a letter because it is faster  |
| 58 | you can tell somebody something and put it in a letter and send it.   |
| 59 | It allows you to learn more about a company or like and application for a job   |
| 60 | i liked it it was fun.  |
| 61 | i like writeing letters instead of typeing  |
| 62 | I think that email is much better and faster than traditional mail. Traditional mail can also cost money unlike email. This is why I like email better than traditional mail.   |
| 63 | i like doing the email alot better beuse most people check email  |
| 64 | i think it is better to send it by email because you cant loose it and it has spell check. also it doesn't waste paper and kill a tree. regular letters don't have spell check and they kill trees.   |
| 65 | uhmm,, It was fun to write, but long after sending that, I wrote a new one to the same person with a new address from my house, And he told me that he got it.  |
| 66 | My opinion is that you should take both ways to send the business letter you have written so the receiver has two chances of getting the letter you have written them.  |
| 67 | I like traditional stamped mail better because it is easier to find and address than a email address  |
| 68 | i say we send more for more grades  |
| 69 | it was fun but took to long   |
| 70 | I think that email might be faster, but stamped mail is also an effective way to cummunicate.   |

| 71 | i dont know   |
|----|---|
| 72 | i like via email  |
| 73 | I liked communicating by email. Email is more fun then writing  |
| 74 | That i like typing more than writing  |
| 75 | I think it would have been easier through email because you don't have to get a stamp and difficult things.   |
| 76 | that it's a good idea to reasearch the person that you write to.  |
| 77 | stamped mail is better it go's right to them  |
| 78 | I think it's cool that we can use email and stamped mail to reach other people because if you want to talk to a really famous person or anyone famous, there's a BIG chance that you're not going to be able to reach them by phone or face to face. This is why I think it's awesome that we can use traditional stamped mail. |
| 79 | umm? i dont know?   |
| 80 | I think it is a good thing to e-mail back and forth because then you don't have to use alot of paper and thay can stop cutting down big, little medium trees. cutting down trees is a bad thing to just make paper from good paper.   |
| 81 | i think that email is so much better cuz you can send it faster and reseave things faster and mailing paper is a wast of paper and you have to spend so money on stamps   |
| 82 | i like email way better cause it goes way faster i love it way better.not to be mean to stamped mail but i mean lol.  |
| 83 | I would want to use my email I don't like sending something in the mall because it takes to long to get something back  |
| 84 | i like using the traditional stamped mail. but email is faster so you get an answer faster  |
| 85 | I like to send letters in the mail.   |
| 86 | i think that it is awsome to communicating my ideas with other people   |